

### The Florida Legislature

OFFICE OF PROGRAM POLICY ANALYSIS AND GOVERNMENT ACCOUNTABILITY



PK Jameson, Coordinator

#### Office of Program Policy Analysis and Government Accountability (OPPAGA) (6)(b) Contract for Consulting Services-Invitation to Negotiate Orange County Discretionary Sales Surtax Performance Audit Contract No. OP2113

#### **OPPAGA ANTICIPATES MAKING A RECOMMENDATION ON OR BEFORE 6/24/22**

OPPAGA is seeking proposals from experienced consultants to conduct a performance audit of the program associated with the Orange County proposed discretionary sales surtax in accordance with s. 212.055(11), *Florida Statutes*. The audit must be conducted by a CPA licensed pursuant to Chapter 473, *Florida Statutes*.

#### **Qualifications:**

In addition to demonstrating that the audit will be conducted by a Florida CPA, proposals must show performance auditing experience, illustrate an understanding of performance audit methodology, propose a team with subject matter and audit expertise, and assign appropriate team members for each task. For complete information regarding the details of this procurement, please review the attached documents in their entirety.

#### **Submittal Information:**

Submitted responses must be provided electronically to <a href="mailto:oppaga.fl.gov">oppaga.fl.gov</a>

#### **Award Process:**

OPPAGA will negotiate with vendors as proposals are received and will recommend contracting with the vendor it comes to final terms with first. OPPAGA's recommendation will be subject to final approval by designees of the Florida Legislature.

#### Notice of Intent:

Consultants intending to submit a proposal for this procurement are requested to submit a notice of intent to <u>oppagaprocurement@oppaga.fl.gov</u> indicating the date the proposal will be submitted.

#### **Questions:**

Please direct all questions to Janet Tashner, General Counsel, (850) 717-0526.

#### **Contract for Consulting Services Reply Documents**

#### Contract No. OP2113 Orange County Discretionary Surtax Performance Audit

Refer to Schedule A and B of Contract OP2113 for Scope of Work and Deliverables

Please provide the following information in your reply:

#### I. Information Cover Sheet

A completed and signed Respondent's Information Coversheet (**Appendix A**). This document must be signed by an individual responsible for the organization's response and authorized to negotiate for the organization during the negotiation process, including binding signature authority.

#### **II.** Warranties Certifications (Appendix B)

#### **III.** Non-Collusion Statement (Appendix C)

#### **IV. Disclosure Information (Appendix D)**

#### V. Conflicts Statement

A transmittal letter in the form of a standard business letter, signed by an individual authorized to legally bind the Contractor, listing any and all personal or contractual relationships that exist or have existed within the last three (3) years, between the Contractor, or its predecessor organization, and **Orange County, Florida**. Not every prior or existing contractual relationship will constitute a conflict, but the Contractor must include sufficient description of the personal or contractual relationship(s) to enable the Legislature to determine whether a conflict exists. OPPAGA, in its sole discretion, will make the final determination regarding the existence of a conflict of interest.

#### VI. Corporate Capabilities

This portion of the Reply should describe the Contractor's organizational experience with similar projects and demonstrate its understanding of the nature of analysis required for this project by providing the information detailed below. This section describes information requested about the Contractor's firm experience. (Contractor's individual team members' experience is addressed in Section VII.)

This portion of the Reply must include the items below.

- A description of the **current and past experience** the Contractor has that is comparable to the effort required in this project.
- A description of the Contractor organization's **internal product quality assurance system** and the name, title and contact information for their quality assurance manager who can provide additional information.

• **Business references** for three (3) engagements undertaken by the Contractor organization within the past five (5) years that were of comparable size and complexity to the requirements of this project. For each business reference listed, the Contractor should identify the nature of the services provided, and the **name**, **title, mailing address, email address, and telephone number** of persons OPPAGA may contact to verify organizational experience. Contractors shall complete the References Form in **Appendix E** to this Request to provide the contact information for its references.

#### VII. Project Staffing and Organization

In this portion of the Reply, the Contractor must describe the qualifications of all individuals who will be assigned to the project. The Reply must include each individual's **experience and knowledge** to perform they will be assigned related to the Scope of Work and Deliverables.

Desired attributes of team members include: *Project must be led by a CPA licensed pursuant to Chapter 473, Florida Statutes.* 

This portion of the Reply must include the items below.

- An **organizational chart** for this project that covers the personnel assigned, including identification of subcontractors.
- The total number of **project hours** broken out by each individual assigned to the project. The hours devoted to the project must ensure that the Contractor's proposed methodology to produce each deliverable can be successfully implemented in a timely manner.
- Identification of the individual assigned as day-to-day **project manager** and a description of that individual's prior project leadership experience including any recent, significant experience similar to the scope and complexity of this project.
- Each team member's specific **role** on the project, tasks and subtasks they will be responsible for, and their specific **related experience** in projects similar to this project.

Once individual team members are identified and accepted by OPPAGA, no changes to the staff, roles, or hours will be permitted without prior approval from OPPAGA.

#### VIII. Proposed Methodology

The proposed methodology section of the Reply is critical to demonstrating the Contractor's knowledge, experience, and understanding of the Scope of Services requested. In this portion of the Reply, the Contractor must provide a detailed description of the proposed methodologies that will be employed to gather information and conduct the necessary analyses for this review. The Contractor's Reply must state that it will provide all services outlined and meet all requirements provided in Scope of Services of this Solicitation.

This portion of the Reply also must include the information below.

- The specific **methods**, such as surveys, interviews, focus groups, cost-benefit analyses, that will be used.
- The **primary data** that will be evaluated and the sources of the data.
- The methods that will be used to ensure the **completeness**, accuracy, and reliability of the data analyzed in the project.
- Any **benchmarks/standards** that will be used.
- Any **statistical analyses** and analytical tools, such as Excel, SPSS and SAS, that will be used.
- The methods that will be used to receive and incorporate **feedback** regarding the information in project deliverables, including statements, exhibits, conclusions, and findings.

#### IX. Financial Reply (Appendix F)

In this portion of the Reply, the Contractor must provide the total cost of the project. The cost submitted must be fixed and all-inclusive for meeting the requirements of this project and completing all services described in the Contractor's Reply. The Florida Legislature will not pay for travel costs.

The Contractor must utilize the Cost Form included in Appendix H. The Contractor must complete <u>each field</u> of the Cost Form, Appendix H. (The Contractor may use electronic means to complete the form.)

#### X. Certification of Minimum Requirements (Appendix G)

#### XI. Documentation of Qualifications (Appendix H)

In this portion of the Reply, the Contractor must provide documentation that the individual identified as the project manager for the project is a certified public accountant licensed pursuant to Chapter 473, Florida Statutes.

Appendix A Information Cover Sheet

### OFFICE OF PROGRAM POLICY ANALYSIS AND GOVERNMENT ACCOUNTABILITY State of Florida Legislature

Orange County Discretionary Surtax Performance Audit Reply OP2113

Company (Vendor) Name:				
Company Type (Corporation	, LLC, etc.):			
Principal Address:				
City:	State:	Zip Code:		
FEID No.:				
Website URL:				
Contract Manager:				
Contract Manager Address:				
City:	State:	Zip Code:		
Email Address:	Telep	hone No.:		
Legal Notice Contact Name	2:			
Address:				
City:	State:	Zip Code:		
<u>VENDOR AGREES TO THE TERMS OF CONTRACT OP2113 THROUGH</u> <u>SUBMISSION OF THIS PROPOSAL AND SIGNATURE BELOW</u>				
Authorized Representative:(Owner or Authorized Corporate Officer/Title)				
Signature (Manual):	(Owner or Authorized Cor	porate Officer)		
	Page 4 of 11			

#### **Appendix B** Warranties Certifications

- The Contractor is registered to do business in the State of Florida.
- The Contractor or any other organization associated with the Reply is not currently under suspension or debarment by the State or any other governmental authority.
- To the best knowledge of the person signing the Reply, the Contractor, its affiliates, its subsidiaries, its directors, its officers, or employees of any other organization associated with this Reply are not currently under investigation by any governmental authority and have not in the last ten years been convicted or found liable for any act prohibited by law in any jurisdiction involving conspiracy or collusion with respect to bidding on any public contract.
- To the best knowledge of the person signing the Reply, the Contractor, its affiliates, its subsidiaries, its directors, its officers or employees of any other organization associated with this Reply have no delinquent obligations to the State, including a claim by the State for liquidated damages under any other contract.
- To the best knowledge of the person signing the Reply, the Contractor, its affiliates, its subsidiaries, its directors, its officers or employees of any other organization associated with this Reply have not within the preceding three years been convicted of or had a civil judgment rendered against them or is presently under indictment for or otherwise criminally or civilly charged for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a federal, state, or local government transaction or public contract; violation of federal or state antitrust statutes; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.
- To the best knowledge of the person signing the Reply, the Contractor, its affiliates, its subsidiaries, its directors, its officers or employees of any other organization associated with this Reply have not within a three-year period preceding this certification had one or more federal, state, or local government public transactions terminated for cause or default.

Signature
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Printed or Typed Name\_\_\_\_\_

#### Appendix C Non-Collusion Statement

I certify that this Reply is made without prior understanding, agreement, or connection with any corporation, firm or person submitting a Reply for the same services, and is in all respects fair and without collusion or fraud. I agree to abide by all conditions of this Reply and certify that I am authorized to sign this document for the organization and that the organization is in compliance with all requirements of this Reply including, but not limited to, certification requirements.

Organization:\_\_\_\_\_

Signature:\_\_\_\_\_

(Authorized Officer)

Name:\_\_\_\_\_

(Printed or typed name)

#### Appendix D Disclosure Information

Upon reasonable inquiry, the organization discloses, on the lines below:

That the following identified owner, officer, director, employee, agent or lobbyist who is/was a current or former member, officer or employee of the Florida Legislature or any of its units and was, is, or will be significantly involved in preparing or approving the services in this proposed contract, representing the interests of the organization regarding this proposed contract, or doing the work covered under this proposed contract.

Name:	Title:
Name:	Title:

That the following identified current or former member or employee of the Florida Legislature owns, directly or indirectly, an interest of five percent (5%) or more of the total assets or capital stock in the company.

Name:	
Name:	Title:
Name:	Title:
If none, check here	
Name of Contractor:	
Name of Corporate Office:	
Signature of Corporate Officer:	
Title or Position:	
Telephone:	Date:

#### Appendix E References

Client 1:	
Contact Person and Title:	
Mailing Address:	
Phone Number:	
Email Address:	
Type and Duration of Service:	
Dates of Services:	
Client 2:	
Contact Person and Title:	
Mailing Address:	
Phone Number:	
Email Address:	
Type and Duration of Service:	
Dates of Services:	
Client 3:	
Contact Person and Title:	
Mailing Address:	
Phone Number:	
Email Address:	
Type and Duration of Service:	
Dates of Services:	
Respondent:	

Page 8 of 11

#### Appendix F Financial Reply

For all individuals that will perform work, provide below, the name of the individual, job title, role on the project, and estimated hours devoted to the project.

#### TOTAL PROJECT COST (EXCLUDING OPTIONAL BRIEFINGS AND PRESENATIONS)

			Tasks &	
Name	Job Title	Project Role	Subtasks	Hours
-				
		ТОТАТ И		
TOTAL HOURS				
FIXED COST \$			\$	

<b>OPTIONAL BRIEFINGS-DELIVERABLE #8(a)</b>	
Cost per briefing	\$
TOTAL NOT TO EXCEED COST (4 Briefings)	\$
<b>OPTIONAL PRESENTATIONS -DELIVERABLE #8(b)</b>	
Cost per presentation	\$
TOTAL NOT TO EXCEED COST (2 Presentations)	\$
TOTAL NOT TO EXCEED COST OF ALL OPTIONAL DELIVERABLES	\$

#### Appendix G Certification of Minimum Requirements

The Vendor must complete the certification by putting an "X" in the appropriate box.

Minimum Requirements	Yes	No
Vendor must ensure that a Certified Public Accountant (CPA) licensed pursuant to Ch. 473, Florida Statutes, supervises all work associated with the performance audit (i.e. the "Project Manager"). Vendor must provide a copy of the CPA license		

I hereby certify that the entity meets the Minimum Requirements as stated above.

By: \_\_\_\_\_

Date: \_\_\_\_\_

#### Appendix H Documentation of Qualifications

#### **Contract for Consulting Services**

#### **Orange County Discretionary Surtax Performance Audit**

#### **Contract Number OP2113**

This contract is between the Florida Legislature (Legislature) on behalf of the Office of Program Policy Analysis and Government Accountability (OPPAGA) and **<Company Name>**, a **<state registered> <business type: corporation, partnership, llc, etc.>** registered to do business in Florida, with a principal address of **<address of contractor>** (Contractor). An OPPAGA designee shall act as the Legislature's Contract Manager (LCM).

The purpose of this contract is to acquire the services of an independent consulting firm to fulfill the requirements of s. **212.055(11)**, Florida Statutes. The Legislature requires a Contractor to conduct a performance audit of Orange County more fully described in Schedule A.

#### 1. Contract Documents

This Contract between the Legislature and the Contractor is comprised of this document and the following documents which are integrated into and made part hereof. In the event that there is a specific, direct, and irreconcilable conflict between any two or more provisions contained in this document and the component Schedules and Appendices, the conflicting provisions will be given the following precedence:

- 1. Contract for Consulting Services and attachments, including
  - i. Appendix I: Florida Legislature Payment Policy, Joint Policies and Procedures of the Presiding Officers
  - ii. Schedule A: Scope of Work, and
  - iii. Schedule B: Deliverables
- 2. Contractors submitted quote and proposal dated <date of contractor's quote>

#### 2. Consultant Services and Deliverables

The Consultant Services include the services described in Schedule A and deliverables described in Schedule B. The Contractor agrees that the designated members of its proposed team shall continue to be the members on this project team for the duration of this contract; unless Contractor requests and the LCM approves a substitution of another team member to this contract in writing. The Contractor will designate a Project Manager to act as the project team lead to coordinate with the LCM. The Project Manager for this contract is **<name, title, address, email, phone>**.

#### 3. Term

The Contract shall become effective upon execution and shall continue in effect until **May 31**, **2023**, unless terminated, amended or extended before that date according to the provisions herein.

#### 4. Consideration

In consideration of the performance of the services described in this Contract, the Legislature agrees to pay and Contractor agrees to accept a deliverable-based fixed total payment of  $< \frac{\$X>}{}$  representing the Fixed Cost, except as otherwise provided herein, in full settlement for the work described in this Contract. This sum shall be payable upon receipt and approval of deliverables, as described in Schedule B and the schedule below. *The payment schedule below supersedes any payment terms contained in the attachments to this Contract.* 

In consideration of the performance of the optional deliverable services performed in this contract, the Legislature agrees to pay and the Contractor agrees to accept a fixed total payment as described in Schedule B and the schedule below. OPPAGA will notify the Contractor in writing whether and how many optional **Deliverable 8(a) and 8(b)** appearances will be required. Once the optional deliverables are approved in writing and the Contractor has satisfactorily performed the deliverable, the Contractor will submit an invoice for payment in addition to the deliverable-based fixed cost described above, in accordance with the schedule below, not to exceed **\$X**, in additional costs.

DELIVERABLE	DESCRIPTION	DUE DATE	INVOICE AMOUNT
Deliverable 4	Report Outline	July 15, 2022	
Deliverable 5	Draft Report	August 5, 2022	
Deliverable 7	Final Report	August 29, 2022	
Deliverable-based Fixed C	ost		
Optional Deliverable 8(a)	Legislative Briefings:		<\$x each >
	Maximum of 4 calls		<no \$x<="" more="" td="" than=""></no>
			total for four>
Optional Deliverable 8(b)	Legislative Testimony		<\$x each>
	Maximum of 2		<no \$x<="" more="" td="" than=""></no>
	appearances		total for two>
Total Not to Exceed Cost of	of All Optional Deliverab	les	
Maximum Total			

#### 5. Time is of the Essence

The Parties agree that time is of the essence in the completion and performance of Contractor's duties and obligations hereunder.

#### 6. Termination for Convenience

The Legislature may terminate the Contract, in whole or in part, upon written notice to the Contractor. The Legislature shall reimburse the Contractor for fees and costs actually incurred for authorized services satisfactorily performed prior to the notice of termination.

#### 7. Termination for Cause and Remedies of the Legislature

Any one or more of the following events shall constitute an Event of Default on the part of the Contractor.

- a. Contractor fails to provide the Consultant Services as required under the Contract;
- b. Contractor discontinues the performance of the work required under the contract;
- c. Contractor fails to promptly pay any and all taxes or assessments imposed by and legally due any state or federal government;
- d. Contractor makes or has made a material misrepresentation or omission in any materials provided to the Legislature;
- e. Contractor commits any material breach of the Contract; or
- f. Contractor refuses to allow public access to all documents, papers, letters, or other material after a determination by OPPAGA that certain records are public record, pursuant to section 25 contained herein.

Upon the occurrence of an "Event of Default" on the part of the Contractor, the Legislature is entitled to one or all of the following remedies:

- a. Equitable Relief.
- b. Monetary Damages (including any re-procurement costs).
- c. Termination of Contract.

#### 8. Choice of Law and Venue

The exclusive venue of any legal or equitable action that arises out of or relates to the Contract shall be the appropriate state court in Leon County, Florida; in any such action, Florida law shall apply and the parties waive any right to jury trial.

#### 9. Availability of Funds

The performance of the Contract shall be subject to and contingent upon the availability of funds lawfully appropriated by and to the Legislature and applicable for the purpose of the services specified.

#### **10. Payment Terms**

Payment will be made after receipt of a correct invoice from the Contractor and approval by the Legislature in accordance to Payment Policy of the Florida Legislature Joint Policies and Procedures of the Presiding Officers, attached hereto and incorporated herein as Appendix I. Invoices must be submitted in detail sufficient for a proper pre-audit and post-audit thereof. Invoices will not be presented for any Deliverable until the Contractor completes all terms of the Deliverable and receives the written approval of the Deliverable by the LCM. Acceptance of Deliverables will be dependent upon Contractor's demonstration that the Contractor has incorporated the LCM's comments and edits through resubmission of the Deliverable to the LCM and written approval of the Deliverable by the LCM. Deliverable resubmissions are due to the LCM within 48 hours of receiving the LCM's comments and edits.

OPPAGA shall be billed upon completion and written acceptance by the LCM of the Deliverables below, identified in Schedule B.

<b>Deliverable #4</b> —Report Outline	Payment of 25% of fixed cost
Deliverable #5—Draft Report	Payment of 25% of fixed cost
Deliverable #7—Final Report	Payment of 50% of fixed cost

#### 11. Florida Substitute Form W-9

A completed Substitute Form W-9 is required from Contractors doing business with the State of Florida. The Contractor must register as a vendor with the State of Florida, Department of Financial Services. The registration and requirements for registering and submitting electronically a Substitute Form W-9 are available at: <u>http://flvendor.myfloridacfo.com</u>.

#### **12. Project Timeline**

- June 29, 2022: Project Commencement
- July 8, 2022: Work Plan to LCM
- July 15, 2022: Report Outline to LCM
- August 5, 2022: Draft Report to LCM
- August 12, 2022: Draft Digest to LCM
- August 29, 2022: Final Report to LCM

#### **13. Performance Guarantee**

The Parties agree that time is of the essence in the performance of services in this Contract. Any delay m the performance of the Deliverables as contained in the Contract can have a negative impact on the activities and functions of the Legislature. The Contractor acknowledges that untimely performance will damage the Legislature but by their nature such damages are impossible to ascertain presently and will be difficult to ascertain in the future. The issues involved in determining the amount of damages will be multiple and complex, and will be dependent on many and variant factors, proof of which would be burdensome and require lengthy and expensive litigation, which the Parties desire to avoid. Accordingly, the Parties agree that it is in the Parties' best interest to agree upon a reasonable amount of damages which are not intended to be a penalty but are solely intended to compensate for unknown and unascertainable damages and serve as a guarantee of the performance by the Contractor. The LCM may waive the payment of any performance guarantee.

• If the Contractor fails to submit **any deliverable by the deadline in Schedule B**, it shall pay **\$1,000** for every calendar day until the Deliverable is acknowledged as received by the LCM. Any Deliverable received after **9** AM ET on the Deliverable due date will be considered late unless an alternate Deliverable schedule was previously agreed upon in writing by the LCM and the Contractor.

Notwithstanding anything to the contrary, the Contractor will not be assessed any performance guarantee to the extent any such delays in the above-noted Deliverables is due to the acts or omissions of the Legislature or Force Majeure, which includes natural disasters like hurricanes, floods, or other "acts of God," war, terrorism or threats of terrorism, civil disorder, labor strikes or disruptions, fire, disease or medical epidemics or outbreaks, curtailment of transportation facilities preventing or delaying travel, or other emergency beyond the parties' control.

#### 14. Insurance

The Contractor shall not commence any work in connection with this Contract until it has obtained all of the appropriate insurance coverage to adequately protect the Legislature from any and all liability and property damage hazards which may result in the performance of the Contract, including errors and omissions insurance for the willful or negligent acts or omissions of any officer, employees or agents thereof. Furthermore, all insurance shall be with qualified insurers duly licensed to transact business in this state. The Legislature shall be exempt from, and in no way liable for, any sums of money which may represent a deductible in any insurance policy. The payment of such deductible shall be the sole responsibility of the Contractor providing such insurance. Upon request, the Contractor shall furnish the Legislature an insurance certificate which will evidence that all of the appropriate coverages are fully in effect.

#### **15. Indemnification**

The Legislature intends that the Contractor be fully liable for the actions of its agents, employees, partners, or subcontracts and shall fully indemnify, defend and hold harmless the Legislature and its officers, agents and employees from suits, actions, damages and costs of every name and description, including attorney's fees, arising from or relating to personal injury and damage to real or personal tangible property alleged to be caused in whole or in part by, but only to the extent attributable to, the Contractor, its agents, employees, partners or subcontractors to the fullest extent allowed by Florida law.

#### 16. Limitation of Liability

Neither the Legislature nor the Contractor is liable to each other for special, indirect, punitive, or consequential damages, even if the party has been advised that such damages are possible. No Party shall be liable for lost profits, lost revenue, or lost institutional operating savings. The Legislature may, in addition to other remedies available to it at law or in equity and upon notice to the Contractor, retain such monies from amounts due to the Contractor as may be necessary to satisfy any claim for damages, penalties, costs and the like asserted by or against it. The Legislature may set off any liability or other obligation of the Contractor under any contract with the Legislature.

#### 17. Subcontractors or Third Party Vendors

This Contract was premised upon the evaluation and the reliance of the Florida Legislature on the Contractor, its proposed staffing and expertise for this Contract, including its subcontractors, through a competitive solicitation process. Therefore, this Contract, or any portion thereof, shall not be assigned or further subcontracted without the prior written approval of the Florida LCM.

However, no subcontract shall, under any circumstances, relieve the Contractor of its liability and obligation under this Contract, and despite any such subcontract, the Florida Legislature shall conduct its business through the Contractor, who shall retain the legal responsibility for performing the Contractor's obligations, including payments to its subcontractors.

#### **18. Representations**

Contractor understands that any misstatements or lack of candor by Contractor about the qualifications or availability of it or its personnel constitutes a breach of the resulting Contract and may be grounds for immediate termination of Contractor's services by the Legislature. Contractor represents further that it has had the opportunity to seek counsel and is not under duress from the Legislature or any other person.

#### 19. Taxes

The Legislature does not pay any state or Federal taxes and all fees are exclusive of any taxes.

#### 20. Waivers

The Legislature shall not be deemed to have waived any of its rights or remedies hereunder unless such waiver are in writing and signed by the Legislature. No delay or omission on the part of the Legislature in exercising any rights or remedies shall operate as a waiver of such right or remedy or any other rights or remedies. A waiver on any one occasion shall not be construed as a bar or waiver of any right or remedy on future occasions.

#### 21. Prohibition Against Assignment

This Contract may not be assigned by the Contractor, in whole or in part, except by prior written authorization by the LCM.

#### 22. Warranties

The Contractor warrants that it is qualified and possesses the requisite skills, knowledge, experience and necessary staff to provide the services as stated in this Contract. The Contractor shall devote such time and effort to the performance of the services as may be necessary to satisfactorily complete the Services as authorized herein. The Contractor agrees that its performance of any other services during the Contract Term will not interfere with the faithful and timely performance of this Contract.

The Contractor warrants that, to the best of its knowledge, there is no pending or threatened action, proceeding, or investigation, or any other legal or financial condition, that would in any way prohibit, restrain, or diminish the Contractors ability to satisfy its Contract obligations. The Contractor warrants that neither it nor any affiliate is currently on the convicted vendor list maintained pursuant to section 287.133, Florida Statutes, or on any other state or the federal government. The Contractor shall immediately notify the Legislature in writing if its ability to perform is compromised in any manner during the term of the Contract.

The Contractor warrants that the Services will be provided in a professional manner and in accordance with the standards generally observed in the industry for similar services and will be

provided with reasonable skill and care. The Contractor warrants that it shall use reasonable endeavors to maintain continuity in its staff engaged to provide the Services. The Contractor will use all reasonable endeavors to ensure that the Services will be free from harmful programming, scripts, virus, spyware, backdoors or other deleterious components. The Contractor shall work with and cooperate with the Legislature's personnel and or contractors.

#### 23. Notices

All legal or other notices and other communications required or permitted to be given under this Contract other than routine operational communications must be in writing and must be hand delivered, or mailed via U.S. mail or express overnight courier with a reliable system for tracking delivery, or confirmed facsimile or electronic mail with a copy sent by another means specified herein, addressed to the respective parties as follows:

To Legislature: OPPAGA, Coordinator

P.O. Box 1475 Tallahassee, FL 32399-1475

OPPAGA Contract Manager for **Orange County Discretionary Surtax Performance Audit** P.O. Box 1475 Tallahassee, FL 32399-1475

OPPAGA, General Counsel P.O. Box 1475 Tallahassee, FL 32399-1475

#### To Contractor: <Contract Manager for Contractor> <Contractor Address>

The effective date of any notice under this Contract shall be the date of delivery or refusal of such notice, and not the date of mailing.

#### 24. Contract Manager

The Contract Manager on behalf of the Legislature is **Claire K. Mazur**, 111 W. Madison Street, Suite 312, P.O. Box 1475 Tallahassee, FL 32399-1475. The Contract Manager on behalf of the Contractor is **<contractor name, title, and mailing address and email address>**. All written and verbal approvals referenced in the Contract must be obtained from the parties' contract managers or their designees, and all notices must be given to the parties' contract manager.

#### 25. Working Papers and Public Records

All records made or received by the Contractor as working papers in conjunction with this Contract shall become the property of the Florida Legislature, Office of Program Policy Analysis and Government Accountability (OPPAGA). OPPAGA may direct the Contractor to return sensitive documents to the document owner. Other records may be public records available for inspection by the public in accordance with the provisions of Article I Section 24, Florida Constitution, and s. 11.0431, Florida Statutes. Pursuant to s. 11.51(4), Florida Statutes, OPPAGA work papers are exempt from s. 24(a), Article I of the State Constitution. If the Contractor receives a request for public records, the Contractor shall immediately notify the LCM of the request and shall coordinate with the LCM. However, in order to assure that records subject to any exemption are not disclosed, the Contractor shall not allow any inspection of or otherwise disclose any information found in said documents or records unless and until so directed by the LCM.

#### 26. Other Conditions

Contractor shall not publish, release, or present to any third party any information, findings, or recommendations concerning work done or information gained under this Contract without approval by the Florida Legislature through its Contract Managers. All contacts by media concerning work done or information gained under this Contract shall be referred to the LCM for response.

#### **27. Entire Contract**

This Contract constitutes the, entire understanding of the parties to it and supersedes any prior contracts, written or oral, related to the same subject matter. This Contract cannot be changed except in writing by the signature of both parties. However, reasonable changes to the deliverables due dates may occur upon written request and justification by the Contractor and written approval by the LCM.

#### **28. Execution in Counterparts**

The Contract may be executed in counterparts, each of which shall be an original and all of which shall constitute one and the same contract. Delivery of an executed counterpart of a signature page to the Contract by e-mail, facsimile or other electronic transmission shall be effective as delivery of a manually executed counterpart.

Executed at Tallahassee, Florida, on the dates shown below.

#### The Florida Legislature:

The Florida Senate:	Contractor:
By:	By:
Wilton Simpson, President	(Print Name)
Date:	
	Title:
The Florida House of Representatives:	(Print title)
Ву:	
Chris Sprowls, Speaker	Date:
Date:	

#### **APPENDIX I**

Payment Policy of the Florida Legislature Joint Policies and Procedures of the Presiding Officers

#### 3.5 INVOICE PROCESSING PROCEDURE

The Finance & Accounting Office will perform the following actions on each invoice:

- (1) Audit each invoice, including any duplicate invoices, for compliance with the contractual agreement or purchase order and mathematical accuracy, and determine if the payment is properly authorized or not previously paid;
- (2) Record information into the State's accounting system; and
- (3) Maintain voucher files with supporting documentation, files of unpaid purchase orders, and other files as necessary to maintain adequate accounting control and documentation.

#### 3.5.1 INVOICE PROCESSING TIME LIMITS

- (1) A voucher authorizing payment of an invoice submitted to a unit of the Legislature will be filed with the Department of Financial Services (DFS) no later than 20 days after receipt of the invoice and receipt, inspection, and approval of the goods or services, except that, in the case of a bona fide dispute, the voucher will contain a statement of the dispute and authorize payment only in the amount not disputed. Approval and inspection of goods or services will take no longer than five working days unless the bid specifications, purchase order, or contract specifies otherwise. If a voucher filed within the 20-day period is returned by DFS because of an error, it will nevertheless be deemed timely filed. For the purposes of determining the receipt of invoice date, the Legislature is deemed to receive an invoice on the date on which a proper invoice is first received in the Finance & Accounting Office. The Legislature is deemed to receive an invoice on the date the invoice was postmarked if the Finance & Accounting Office failed to annotate the invoice with the date of receipt at the time it actually received the invoice.
- (2) The Finance & Accounting Office will keep a record of the date of receipt of the invoice; dates of receipt, inspection, and approval of the goods or services; date of the voucher; and date of issuance of the warrant in payment thereof.
- (3) The Legislature may make partial payments to a contractor upon partial delivery of goods or services or upon partial completion of construction when a request for such partial payment is made by the contractor and approved by the legislative unit. Provisions of this section will apply to partial payments in the same manner as they apply to full payments.
- (4) Travel and other reimbursements to state officers and employees will be the same as payments to vendors pursuant to this section.

#### Schedule A

#### **Scope of Work**

#### **1.** Statement of Purpose

The goal of this contract is to fulfill the requirements s. 212.055, Florida Statutes. The relevant portion states as follows:

212.055 Discretionary sales surtaxes; legislative intent; authorization and use of proceeds.—It is the legislative intent that any authorization for imposition of a discretionary sales surtax shall be published in the Florida Statutes as a subsection of this section, irrespective of the duration of the levy. Each enactment shall specify the types of counties authorized to levy; the rate or rates which may be imposed; the maximum length of time the surtax may be imposed, if any; the procedure which must be followed to secure voter approval, if required; the purpose for which the proceeds may be expended; and such other requirements as the Legislature may provide. Taxable transactions and administrative procedures shall be as provided in s. 212.054.

(11) PERFORMANCE AUDIT.—(a) To adopt a discretionary sales surtax under this section, an independent certified public accountant licensed pursuant to chapter 473 shall conduct a performance audit of the program associated with the proposed surtax. (b)1. At least 180 days before the referendum is held, the county or shall provide a copy of the final resolution or ordinance to the Office of Program Policy Analysis and Government Accountability. 2. Within 60 days after receiving the final resolution or ordinance, the Office of Program Policy Analysis and Government Accountability shall procure the certified public accountant and may use carryforward funds to pay for the services of the certified public accountant. 3. At least 60 days before the referendum is held, the performance audit must be completed and the audit report, including any findings, recommendations, or other accompanying documents, must be made available on the official website of the county or . 4. The county or shall keep the information on its website for 2 years from the date it was posted. 5. The failure to comply with the requirements under subparagraph 1. or subparagraph 3. renders any referendum held to adopt a discretionary sales surtax void. (c) For purposes of this subsection, the term "performance audit" means an examination of the program conducted according to applicable government auditing standards or auditing and evaluation standards of other appropriate authoritative bodies. At a minimum, a performance audit must include an examination of issues related to the following: 1. The economy, efficiency, or effectiveness of the program. 2. The structure or design of the program to accomplish its goals and objectives. 3. Alternative methods of providing program services or products. 4. Goals, objectives, and performance measures used by the program to monitor and report program accomplishments. 5. The accuracy or adequacy of public documents, reports, and requests prepared by the county or which relate to the program. 6. Compliance of the program with appropriate policies, rules, and laws. (d) This subsection does not apply to a referendum held to adopt the same discretionary surtax that was in place during the month of December immediately before the date of the referendum.

#### 2. Scope of Work

In accordance with s. 212.055(11), Florida Statutes, and *Government Auditing Standards* (2011 Revision) issued by the Comptroller General of the United States, the certified public accountant must conduct a

performance audit of Orange County program areas within the administrative unit(s) which will receive funds through the referenda approved in the attached final resolution, attached hereto and incorporated herein as Exhibit A-1. The performance audit must evaluate the county administrative units responsible for transportation and transit improvement uses within the county and regional transportation system. **See Exhibit A-1**, **below for the related ordinance.** 

During the review, the Contractor must complete the tasks outlined below under Research Tasks. The proposal must include a plan of work for completing these tasks.

#### 2.1 Research Tasks

Audit fieldwork must include interviews with program administrators, review of relevant documentation, and other applicable methods as needed to soundly document and clearly and credibly communicate related findings and recommendations related to each of the issues described in 2.1.1 through 2.1.6. A finding statement or header must be developed for each of the six major research tasks. Each of the six finding statements must clearly, directly, and succinctly provide an overall conclusion regarding the program(s) performance based on an evaluation of the items identified under the applicable research task.

- **2.1.1 The economy, efficiency, or effectiveness of the program.** Tasks related to the examination of this issue must include, but are not limited, to the following:
  - 1. Review any management reports/data that program administrators use on a regular basis and determine whether this information is adequate to monitor program performance and cost;
  - 2. Determine whether the program is periodically evaluated using performance information and other reasonable criteria to assess program performance and cost;
  - **3.** Review findings and recommendations included in any relevant internal or external reports on program performance and cost;
  - 4. Determine whether program administrators have taken reasonable and timely actions to address any deficiencies in program performance and/or cost identified in management reports/data, periodic program evaluations, audits, etc.;
  - 5. Evaluate program performance and cost based on reasonable measures, including best practices;
  - 6. Evaluate the cost, timing, and quality of current program efforts based on a reasonably sized sample of projects to determine whether they were of reasonable cost and completed well, on time, and within budget; and
  - 7. Determine whether the program has established written policies and procedures to take maximum advantage of competitive procurement, volume discounts, and special pricing agreements.

## **2.1.2 The structure or design of the program to accomplish its goals and objectives.** Tasks related to the examination of this issue must include, but are not limited, to the following:

1. Review program organizational structure to ensure the program has clearly defined units, minimizes overlapping functions and excessive administrative layers, and has lines of authority that minimize administrative costs; and

- 2. Assess the reasonableness of current program staffing levels given the nature of the services provided and program workload.
- **2.1.3 Alternative methods of providing services or products.** Tasks related to the examination of this issue must include, but are not limited, to the following:
  - 1. Determine whether program administrators have formally evaluated existing in-house services and activities to assess the feasibility of alternative methods of providing services, such as outside contracting and privatization, and determine the reasonableness of their conclusions;
  - 2. Determine whether program administrators have assessed any contracted and/or privatized services to verify effectiveness and cost savings achieved and determine the reasonableness of their conclusions;
  - 3. Determine whether program administrators have made changes to service delivery methods when their evaluations/assessments found that such changes would reduce program cost without significantly affecting the quality of services; and
  - 4. Identify possible opportunities for alternative service delivery methods that have the potential to reduce program costs without significantly affecting the quality of services, based on a review of similar programs in peer entities (*e.g.*, other counties, *etc.*).
- **2.1.4 Goals, objectives, and performance measures used by the program to monitor and report program accomplishments.** Tasks related to the examination of this issue must include, but are not limited, to the following:
  - 1. Review program goals and objectives to determine whether they are clearly stated, measurable, can be achieved within budget, and are consistent with the county's strategic plan;
  - 2. Assess the measures, if any, the county uses to evaluate program performance and determine if they are sufficient to assess program progress toward meeting its stated goals and objectives; and
  - **3**. Evaluate internal controls, including policies and procedures, to determine whether they provide reasonable assurance that program goals and objectives will be met.
- 2.1.5 The accuracy or adequacy of public documents, reports, and requests prepared by the county which relate to the program. Tasks related to the examination of this issue must include, but are not limited, to the following:
  - 1. Assess whether the program has financial and non-financial information systems that provide useful, timely, and accurate information to the public;
  - 2. Review available documents, including relevant internal and external reports, that evaluate the accuracy or adequacy of public documents, reports, and requests prepared by the related to the program;
  - **3**. Determine whether the public has access to program performance and cost information that is readily available and easy to locate;
  - 4. Review processes the program has in place to ensure the accuracy and completeness of any program performance and cost information provided to the public; and
  - 5. Determine whether the program has procedures in place that ensure that reasonable and timely actions are taken to correct any erroneous and/or incomplete program

information included in public documents, reports, and other materials prepared by the and that these procedures provide for adequate public notice of such corrections.

- **2.1.6 Compliance of the program with appropriate policies, rules, and laws.** Tasks related to the examination of this issue must include, but are not limited, to the following:
  - 1. Determine whether the program has a process to assess its compliance with applicable (*i.e.*, relating to the program's operation) federal, state, and local laws, rules, and regulations; contracts; grant agreements; and local policies;
  - 2. Review program internal controls to determine whether they are reasonable to ensure compliance with applicable federal, state, and local laws, rules, and regulations; contracts; grant agreements; and local policies and procedures;
  - 3. Determine whether program administrators have taken reasonable and timely actions to address any noncompliance with applicable federal, state, and local laws, rules, and regulations; contracts; grant agreements; and local policies and procedures identified by internal or external evaluations, audits, or other means; and
  - 4. Determine whether program administrators have taken reasonable and timely actions to determine whether planned uses of the surtax are in compliance with applicable state laws, rules, and regulations.

#### 2.2 Site Visits

Site visits are not required. The Vendor may propose a plan and tentative site visit schedule for fieldwork.

APPROVED BY ORANGE COUNTY BOARD OF COUNTY COMMISSIONERS

BCC Mtg. Date: April 26, 2022

# RESOLUTION

#### of the ORANGE COUNTY BOARD OF COUNTY COMMISSIONERS regarding THE ORANGE COUNTY TRANSPORTATION INITIATIVE REPORT

#### Resolution No. 2022-M-20

WHEREAS, in its enactment of the Orange County Charter County and Regional Transportation System Surtax Ordinance (the "Transportation Surtax Ordinance"), the Orange County Board of County Commissioners (the "Board") found that:

- (1) It is necessary and desirable to promote and protect the health and safety of the traveling public in Orange County, Florida (the "County") and to maintain and improve the quality of life and economic prosperity of the citizens of the County by providing safe and adequate road, transportation, and transit facilities;
- (2) The need for adequate public transit, roadway improvements, public safety measures including lighting, pedestrian and cyclist safety measures, and road resurfacing in the County has continued to increase and is a matter of great public importance; and
- (3) Based on community and citizen input, meetings with local municipalities and public transit leadership, and transportation deficiency assessments performed by County staff, current funding sources are insufficient to meet the County's transportation and transit needs; and

WHEREAS, as a result of its findings, the Board enacted the Transportation Surtax Ordinance in order place a levy of a one percent (1%) Charter County and Regional Transportation System Surtax ("Transportation Surtax") on the ballot to be voted upon by the County's electors; and

WHEREAS, the Board desires to adopt the Orange County Transportation Initiative Report in order to ensure that, should the majority of the County's electors approve the levy of the Transportation Surtax, such surtax proceeds are expended in a transparent manner that:

- (1) Uses a data-driven and needs-based approach through the use of objective criteria in the prioritization of transportation improvement projects throughout the County;
- (2) Is flexible enough to address shifting and emerging needs over the 20-year

period for which the Transportation Surtax will be levied; and

(3) Is adaptive to new transportation and transit technologies and innovations as they are developed.

**NOW THEREFORE,** BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF ORANGE COUNTY:

Section 1. Recitals. The above recitals are hereby incorporated herein by reference.

#### Section 2. The Orange County Transportation Initiative Report.

(A) Expenditure Categories and Allocation. The Orange County Transportation Initiative Report (the "**Report**") was created based on input received from citizens and the community, municipal and transit leadership, and transportation deficiency assessments performed by County staff. Based upon such input, the following three (3) Transportation Surtax expenditure categories were developed as appropriate uses for Transportation Surtax proceeds, with percentages of the Transportation Surtax proceeds allocated as follows:

Expenditure Category General Summary		Allocation % Range	
County Transportation Improvements (Category 1)	Safety improvements to include pedestrian and bicycle safety, ADA compliance, lighting, intersections, and technology and operations; major roadway improvements (including county roads that run through cities), complete streets, widening projects; intersection capacity improvements; new traffic signals, and mast arm upgrades; operations and maintenance to include roadway resurfacing and grading, bridge repair and maintenance, railroad crossing repair, roadway pond/drainage improvements and maintenance; and associated transit accommodations and passenger amenities	45%	
Transit mprovements Category 2)Increasing coverage, availability, and frequency of bus routes; expanding service hours; improving paratransit services; increasing frequency and connectivity to airport; optimizing high capacity corridors; providing faster more direct service to work; reducing headway times; enhancing and expanding commuter rail system including frequency, routes, and stations		45%	
Municipal Partnership	Roadway, safety, and operations and maintenance projects based on the individual needs of each		

Plans & Projects (Category 3)	municipality, as reflected in the transportation plans and project lists from each participating municipality	10%
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(B) Adoption of the Report. The Board hereby adopts the Orange County Transportation Initiative Report dated April 11, 2022, incorporated herein by this reference and available on the Orange County website. Transportation Surtax proceeds shall only be expended on uses authorized in section 212.055(1), Florida Statutes, and consistent with the Report. Substantive changes to the Report shall be presented to the Board for consideration at least annually and any such changes must be approved by resolution of the Board prior to becoming effective.

#### Section 3. Transportation and Transit Initiative Technical Committee.

(A) *Establishment & Duties.* The Board hereby establishes the Transportation & Transit Initiative Technical Committee ("Technical Committee"), which shall:

i. Review the status of projects submitted by each jurisdiction or entity;

ii. Review approved projects and ensure they are compatible and coordinated amongst various jurisdictions; and

iii. Identify opportunities for joint projects and project collaboration.

(B) *Composition.* The Technical Committee shall be a multijurisdictional staff committee composed of 15 members, one (1) from each of the following entities and agencies, as appointed by each jurisdiction's governing body or designated by the agency's chief administrative official: Orange County; Florida Department of Transportation; LYNX/SunRail; Metroplan Orlando; City of Apopka; City of Belle Isle; Town of Eatonville; City of Edgewood; City of Maitland; Town of Oakland; City of Ocoee; City of Orlando; Town of Windermere; City of Winter Garden; and City of Winter Park.

(C) *Qualifications*. All appointees and designees to the Technical Committee must be staff members of the agencies appointing or designating them and must possess the knowledge, skills, and expertise to represent and provide input on behalf of their designating agency regarding major roadway improvement and transportation safety and technology in Orange County.

(D) Officers; Legal guidance.

i. <u>Chair and Vice Chair.</u> The Orange County appointee shall serve as the Chair of the Technical Committee. The Vice Chair of the Technical Committee shall be nominated and appointed by the members at large.

ii. <u>Staff Support.</u> A non-voting designee of the Orange County Administrator shall be responsible for providing ministerial support for the Technical Committee as necessary.

iii. <u>Legal guidance.</u> The County shall make a member of the Orange County Attorney's Office available to provide legal support and guidance to the Technical Committee if needed.

#### Section 4. Transportation & Transit Initiative Citizens Oversight Board.

(A) *Establishment & Duties.* The Board hereby establishes a Transportation & Transit Initiative Citizens Oversight Board ("Oversight Board") which shall:

i. Ensure accountability and transparency in the expenditure of Transportation Surtax proceeds;

ii. Ensure that the participating jurisdictions and agencies spend the Transportation Surtax proceeds appropriately, timely, and in full compliance with all applicable laws;

iii. Request and review audits of the Transportation Surtax; and

iv. Oversee the preparation of a nontechnical report or consolidated schedule of projects identifying the following information for each active project or purpose funded by the Transportation Surtax, which shall be updated and posted prominently on the County's website at least annually:

- a. Original estimated cost;
- b. Current estimated cost if different from original estimated cost;
- c. Amounts expended in prior fiscal years;
- d. Amounts expended in current fiscal year;

e. Any excess proceeds which have not been expended for project or purpose;

f. Estimated completion date, and the actual completion cost of project completed during the fiscal year; and

g. A statement of what corrective action the responsible jurisdiction or authority has planned with respect to each project which is underfunded or behind schedule.

v. Hold public meetings prior to January 2024, as needed, to elect the Chair and Vice Chair and to accomplish any additional tasks as set forth in this Section.

vi. Review past and future projects.

(B) *Composition.* The Oversight Board shall be composed of 11 members who shall serve four-year terms as the appointees of the following individuals and agencies:

i. Two (2) individuals appointed by the Orange County Mayor, one (1) of whom shall be a consumer of public transportation;

ii. Six (6) individuals, one appointed by each Orange County Commissioner, each of whom shall be a resident of the commission district that the appointing Commissioner represents;

iii. One (1) individual appointed by the Mayor of the City of Orlando; and

iv. Two (2) individuals collectively appointed by the remaining municipalities.

(C) *Qualifications.* All members of the Oversight Board shall be residents of Orange County who possess experience or interest in the fields of finance or accounting, transportation, mobility improvement operations, land use planning, or engineering. No member of the Oversight Board shall, at any time during their term, be an elected official or an employee of any city, county, state, special district, or federal government; or be materially engaged for remuneration by any public or private recipient of Transportation Surtax proceeds.

(D) Officers; Legal guidance.

i. <u>Chair and Vice Chair.</u> The Chair and Vice Chair shall be nominated and appointed by the members of the Oversight Board.

ii. <u>Staff Support.</u> A non-voting designee of the Orange County Administrator shall be responsible for providing ministerial support to the Oversight Board as needed.

iii. <u>Legal Guidance.</u> The County shall make a member of the Orange County Attorney's Office available to provide legal support and guidance to the Oversight Board if needed.

iv. <u>Rules of Procedure.</u> The Oversight Board shall conduct its meetings in accordance with Robert's Rules of Order.

**Section 5.** Exemption from Chapter 2, Article VI. Unless expressly provided for in this Resolution, the Technical Committee and Oversight Board shall be exempt from Chapter 2, Article VI ("Orange County Advisory Boards Ordinance"), Orange County Code, and shall sunset when the following two conditions are met:

- (A) The Transportation Surtax is no longer being levied; and
- (B) All Transportation Surtax proceeds have been expended.

Section 6. This Resolution shall take effect immediately upon adoption.

ADOPTED this 26th day of April, 2022.



#### ORANGE COUNTY, FLORIDA

By: Orange County Board of County Commissioners

Bv:

Jerry L. Demings Orange County Mayor

ATTEST: Phil Diamond, CPA, County Comptroller As Clerk of the Board of County Commissioners

Katil frick BY:

**Deputy Clerk** 

BCC Mtg. Date: April 26, 2022

#### ORDINANCE NO. 2022-14

AN ORDINANCE RELATING TO TAXATION IN ORANGE COUNTY, FLORIDA; PROVIDING A SHORT TITLE AND LEGISLATIVE FINDINGS; LEVYING ON ALL TAXABLE **TRANSACTIONS A ONE PERCENT (1%) CHARTER COUNTY** TRANSPORTATION AND REGIONAL SYSTEM SALES SURTAX ("TRANSPORTATION SURTAX") FOR A PERIOD OF 20 YEARS PURSUANT TO SECTIONS 212.054 AND 212.055(1), FLORIDA STATUTES; CREATING A SEGREGATED TRUST FUND INTO WHICH ALL TRANSPORTATION SURTAX **PROCEEDS SHALL BE DEPOSITED; PROVIDING THAT THE** TRANSPORTATION SURTAX WILL TAKE EFFECT ONLY UPON APPROVAL BY THE ELECTORATE; CALLING A **REFERENDUM;** PROVIDING BALLOT LANGUAGE; **REQUIRING PUBLIC NOTICE OF SUCH REFERENDUM; AND** PROVIDING FOR AMENDMENTS, SEVERABILITY. **CODIFICATION, AN EFFECTIVE DATE, AND EXPIRATION OR** "SUNSET" DATES.

**WHEREAS,** section 212.055(1), Florida Statutes, provides for the levy of a Charter County and Regional Transportation System Sales Surtax ("Transportation Surtax") through enactment of an ordinance, subject to approval by a majority of the countywide electors voting in a referendum on the levying of such Transportation Surtax; and

WHEREAS, the Orange County Board of County Commissioners (the "Board") finds that there is a need for a dedicated revenue source in order to adequately address the critical transportation and transit needs of Orange County, Florida (the "County") and that such revenue source would be in the best interests of the public and would benefit present and future generations; and

WHEREAS, to obtain such dedicated revenue source to address the County's critical transportation and transit needs, the Board desires that the question of a levy of a Transportation Surtax, as further described below, be considered by the countywide voters at the General Election on November 8, 2022; and

WHEREAS, to ensure that the revenue generated by a Transportation Surtax will be adequate to address the County's critical transportation and transit needs, the Board desires for the levy of the Transportation Surtax to remain in effect for a period of 20 years ending on December 31, 2042, at which time the Transportation Surtax shall automatically sunset and expire; and

WHEREAS, if the Transportation Surtax is approved by referendum at the General Election on November 8, 2022, the proceeds of the Transportation Surtax shall be expended only for those purposes authorized in section 212.055(1), Florida Statutes.

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STATE OF FLORIDA, COUNTY OF ORANGE I HEREBY CERTIFY this is a copy of a document approved by the BCC on April 26, 2022 PHIL DIAMOND, COUNTY COMPTROLLER BY: Page 2 March DEPUTY CLARK 04/29/2022

### BE IT ORDAINED BY THE BOARD OF COUNTY COMMISSIONERS OF ORANGE COUNTY, FLORIDA:

**Section 1.** Short Title. This article shall be known and may be cited to as the "Orange County Charter County and Regional Transportation System Surtax Ordinance."

**Section 2.** Legislative Findings. The Board of County Commissioners of Orange County, Florida (the "Board"), hereby makes the following legislative findings and declares them to be, in part, the legislative, legal, and public policy basis for the enactment of this Ordinance:

(a) It is necessary and desirable to promote and protect the health and safety of the traveling public in Orange County, Florida (the "County") and to maintain and improve the quality of life and economic prosperity of the citizens of the County by providing safe and adequate road, transportation, and transit facilities.

(b) The need for adequate public transit, roadway improvements, public safety measures including lighting, pedestrian and cyclist safety measures, and road resurfacing in the County has continued to increase and is a matter of great public importance.

(c) Orange County Mayor, Jerry L. Demings, initiated a study of the County's transportation needs based on an analysis of existing County revenues, projections of future county-wide transportation and transit obligations and needs, and community and citizen input.

(d) In order to solicit community input, starting in 2019, the County hosted and attended over 200 town hall and community meetings to gather an understanding of the transportation and transit needs of the County's residents, and over 11,000 members of the public contributed their input regarding transportation and transit system needs and improvements for Orange County.

(e) At the direction of the Orange County Mayor, County staff conducted thorough assessments of transportation deficiencies and related funding needs from 2019 through 2040 including capital infrastructure, transit operations and maintenance and program-based improvements, cross-jurisdictional needs, maintenance, and capacity on roadways with a focus on those needs that will not be met through current funding sources.

(f) Due to the COVID-19 pandemic, Mayor Demings paused the County's efforts related to the Transportation Surtax in April of 2020, as the County faced unprecedented economic and public health challenges.

(g) In December of 2021, with the County's economic recovery trending upward and seeing a return of tourism to Orange County, Mayor Demings directed the County recommence its efforts to engage with the community regarding the Transportation Surtax, conducting six interactive open house meetings, one within each district of the County, where residents were

encouraged to interact with transportation and transit subject matter experts on their current transportation needs and priorities.

(h) The County has taken under advisement the input of its citizens and community partners, which, since 2019, has included approximately 250 meetings or "touch points" involving 10,000 participants; County Commissioner and staff involvement and input; 6,300 comments and recommendations; and over 16,000 completed surveys.

(i) Following this extensive community engagement process, the County has updated the projects and priorities in the County's Transportation Initiative Report accordingly.

(j) Based on the various assessments, community and citizen input, and meetings with local municipalities and public transit leadership over the last three years, the Board finds that current funding sources are insufficient to meet the County's transportation and transit needs and that a one-cent Transportation Surtax will provide a dedicated source of revenue to meet those unmet needs.

**Section 3.** Levy of Transportation Surtax. Pursuant to section 212.055(1), Florida Statutes, and subject to approval by a majority of the electors of Orange County, Florida voting in a referendum at the General Election on November 8, 2022, there is hereby levied, for a period of 20 years, commencing at 12:01 A.M. on January 1, 2023, and expiring at 11:59 P.M. on December 31, 2042, a one percent (1%) Charter County and Regional Transportation System Sales Surtax ("Transportation Surtax") on all transactions taxable pursuant to section 212.054(2), Florida Statutes, subject to applicable exceptions as further provided by Florida law.

Section 4. Transportation Improvement Trust Fund. There is hereby created the Transportation Improvement Trust Fund ("Trust Fund") into which all Transportation Surtax proceeds shall be deposited. The designation and establishment of the Trust Fund, and the establishment and maintenance of all accounts and subaccounts established within the Trust Fund, shall be consistent with generally accepted government accounting principles and Florida law. Cash and investments required to be accounted for in the Trust Fund may not be commingled with any other funds, including other transportation or transit funds.

**Section 5.** Use of Transportation Surtax Proceeds. Transportation Surtax proceeds shall be collected, applied, disbursed, and expended only for authorized transportation and transit purposes, as deemed appropriate by the Board in accordance with applicable law including, specifically, sections 212.054 and 212.055(1), Florida Statutes.

#### Section 6. Orange County Transportation Initiative Report.

(a) Adoption of the Orange County Transportation Initiative Report. The Orange County Transportation Initiative Report (the "Report") shall be adopted by the Board by resolution on the same date of this Ordinance's enactment.

(b) **Required Report Contents.** The Report shall, at all times, contain:

(1) A list of projects separated into distinct funding categories;

(2) A Transportation Surtax proceed allocation methodology for the funding of projects in each distinct funding category;

(3) A requisite technical committee that shall: (i) review the status of projects submitted by each jurisdiction; (ii) review the approved projects and ensure they are compatible and coordinated amongst various jurisdictions; and (iii) identify opportunities for collaboration on joint projects;

(4) A requisite citizens oversight board that shall: (i) ensure accountability and transparency in the expenditure of sales tax proceeds; (ii) ensure that the County, municipalities, LYNX, and other funding recipients are spending funds appropriately, timely, and in full compliance with all applicable laws; (iii) request and review audits of the transportation program by the Orange County Comptroller; and (iv) oversee the preparation of a nontechnical report or consolidated schedule of projects which shall be updated and posted prominently on the County's website at least annually; and

(5) A Transportation Surtax management process that ensures that project prioritization and any proposed revisions to the project lists are completed in a manner that: (i) uses a data-driven and needs-based approach through the use of objective criteria in the prioritization of transportation improvement projects throughout the County; (ii) is flexible enough to address shifting and emerging needs over the 20-year period for which the Transportation Surtax will be levied; and (iii) is adaptive to new transportation and transit technologies and innovations as they are developed.

**Section 7.** Transit and Municipal Interlocal Agreements. To be valid, any transfer of Transportation Surtax proceeds to a participating municipality or transportation authority shall be pursuant to an interlocal agreement required in section 212.055(1)(d)4., Florida Statutes. Such interlocal agreements shall include:

(1) A specific list of purposes for which the Board deems the participating municipality or transportation authority's use of the Transportation Surtax proceeds as appropriate;

(2) A grant of authority to the County and the Orange County Comptroller to access and audit the participating municipality or transportation authority's transportation and/or transit expenditures including, but not limited to, expenditures of any Transportation Surtax proceeds provided to such municipality or transportation authority;

(3) Detailed performance and financial reporting requirements for projects funded, in whole or in part, by Transportation Surtax proceeds, including any and all projects for which Transportation Surtax proceeds are used as matching funds;

(4) Detailed reporting requirements for all expenditures, including operating costs, which are funded, in whole or in part, by Transportation Surtax proceeds; and

(5) A commitment from any participating transportation authority that any Transportation Surtax funds being provided to such transportation authority be used for the benefit of Orange County, Florida, as is contemplated in section 212.055(1)(d)4., Florida Statutes.

**Section 8.** Auditing. The Orange County Comptroller shall complete routine audits of any and all expenditures of the Transportation Surtax proceeds.

**Section 9. Referendum Called.** A referendum election is hereby called and ordered to be held in Orange County at the time of the next general election to be held on November 8, 2022, to determine whether the Board should levy a one percent (1%) Transportation Surtax to be collected, applied, disbursed, and expended only for authorized transportation and transit purposes, in accordance with applicable law including, specifically, sections 212.054 and 212.055(1), Florida Statutes.

**Section 10.** Notice of Referendum. Pursuant to section 100.342, Florida Statutes, a Notice of Referendum shall be published twice in the *Orlando Sentinel*, a newspaper of general circulation in the County. The publications shall occur once in the fifth week and once in the third week prior to the week which includes November 8, 2022.

**Section 11.** Official Ballot. Ballots to be used in the referendum shall contain a statement of the description of the proposed issue in substantially the following form:

#### BALLOT

#### Orange County, Florida

#### Charter County and Regional Transportation System Surtax

Shall a Charter County and Regional Transportation System Surtax at the rate of one percent (1%) be levied in Orange County, Florida for a period of 20 years with revenue deposited into a trust fund dedicated exclusively to transportation and transit improvement uses authorized by law, with oversight and accountability for the revenue provided by a citizen oversight board and the elected comptroller, as approved by the Board of County Commissioners?

\_ FOR the one-cent sales tax

AGAINST the one-cent sales tax

**Section 12.** Spanish Translation. The above ballot question shall additionally appear on the ballot in Spanish and the County Attorney and Supervisor of Elections are requested to authorize, and directed to prepare, an accurate Spanish translation to be included on the ballot.

Section 13. Payment of Referendum Expenses. The Board authorizes the payment of lawful expenses associated with conducting the referendum, as well as the cost of communicating factual information regarding the referendum to the public to the extent permitted by section 106.133, Florida Statutes. The Orange County Comptroller is hereby authorized and directed to disburse the funds necessary to pay such expenses.

**Section 14.** Repeal Upon Electorate Disapproval. If the levy of the Transportation Surtax is not approved by a majority of the electors of Orange County voting thereon in the referendum at the General Election on November 8, 2022, this Transportation Surtax Ordinance shall expire and be deemed repealed in its entirety on December 31, 2022, without further action by the Board.

**Section 15.** Sunset. The Transportation Surtax shall sunset and expire at 11:59 P.M. on December 31, 2042, without further action by the Board, at which time the Transportation Surtax levied hereunder shall be deemed repealed, terminated, and of no further force and effect, except that the requirements of this Ordinance relating to the administration, use, or oversight of Transportation Surtax proceeds shall survive the expiration of the Transportation Surtax, and shall be fully enforceable in a court of competent jurisdiction.

Section 16. Amendments. No amendment, revision, or repeal of this Ordinance, or reduction in the rate of the Transportation Surtax, may take effect if it would materially impair the contract rights of the owners of any bonds, notes, or other instruments of indebtedness payable, in whole or in part, directly or indirectly, from the proceeds of the Transportation Surtax.

**Section 17.** Severability. If any portion of this Ordinance is determined by any court to be invalid, the invalid portion shall be stricken, and such striking shall not affect the validity of the remainder of this Ordinance.

**Section 18.** Codification. The publisher of the Orange County Code is directed to codify only sections 1 through 8 and section 15 of this Ordinance. The remaining sections shall not be codified, but shall be in full force and effect as provided by law. Further, the publisher is authorized and directed to renumber and re-letter the several sections, subsections, and paragraphs, and subparagraphs, and to substitute words such as "chapter," "article," "division," for such words as "ordinance," all as may be necessary or useful to ensure proper codification.

Section 19. Effective date. This Ordinance shall become effective as provided by law.

#### ADOPTED THIS 26<sup>TH</sup> DAY OF APRIL, 2022.



**ORANGE COUNTY, FLORIDA** By: Board of County Commissioners

By:

**for** Jerry L. Demings Orange County Mayor

ATTEST: Phil Diamond, CPA, County Comptroller As Clerk of the Board of County Commissioners

Katie Smith By:

Deputy Clerk

#### Schedule B

#### Deliverables

The LCM will provide feedback to the Contractor on the completeness and clarity of presentation of each deliverable in order to ensure that the Legislature's information needs are met, and may propose modifications or revisions. Acceptance of deliverables will be dependent upon the LCM's written approval and Contractor's demonstration that the Contractor has incorporated OPPAGA's comments and edits, which may require multiple rounds of review for each deliverable. This will occur through the resubmission of any Deliverable to the LCM with all changes tracked and responses made to all comments. For document management, each version of the draft produced by the vendor should be numbered or dated; OPPAGA will differentiate its response by adding "OPPAGA edits" to the document title. Deliverable resubmissions are due to the LCM within 48 hours of receiving OPPAGA's comments and edits. The LCM may require the Contractor to complete edits in less than 48 hours to meet the contract Deliverable schedule.

**Deliverable #1—Project Commencement: No later than June 29, 2022**, the Contractor must contact county officials, copying the LCM, and arrange an entrance conference. During the entrance conference, the Contractor must discuss with county officials the audit scope, timeline, protocols, initial data request, and other issues necessary to initiate the audit. The Project Manager (i.e., the Certified Public Accountant licensed pursuant to Chapter 473, Florida Statutes, who supervises all work associated with the audit) must notify the OPPAGA LCM in writing by email of the date of the entrance conference.

**Deliverable #2—Work Plan:** The Contractor must submit a Work Plan, which the Project Manager has reviewed and approved, to the LCM no later than **July 8, 2022**.

- The Work Plan must include a detailed schedule of tasks and timeframes that includes site visit itineraries, assigned staff, and completion dates for tasks.
- The Work Plan must describe specific activities, e.g. specific interviews, the Contractor will undertake to complete each of the research tasks (2.1.1 through 2.1.6). At a minimum, these activities must address those items identified in the Scope of Work under the applicable research task.

**Deliverable #3 – Routine Updates:** At a minimum, the Project Manager must provide the LCM with biweekly updates on the progress of fieldwork and tentative findings. The Project Manager must attend these meetings and may include other project staff as deemed necessary to provide complete information on the current status of the review. These updates will occur throughout the contract period by telephone or video conferencing software at a mutually agreed upon time and will include discussion of potential findings and concerns. Additional meetings may be held at the request of the LCM.

**Deliverable #4– Report Outline:** The Contractor must submit a Report Outline, which the Project Manager has reviewed and approved, to the LCM no later than **July 15, 2022.** The Report Outline must include each potential outcome related to each of the research tasks in the Scope of

Work (2.1.1 through 2.1.6) that is expected to be included in the draft report, identification of the key evidence upon which each outcome will be based, and recommendations. For purposes of this review, an outcome statement must provide either a positive or a negative (adverse) conclusion relative to the research task examined. Each of the outcomes must clearly, directly, and succinctly provide an overall conclusion based on the evaluation of the items identified in the Scope of Work under the applicable research task. The Report Outline also must identify any additional analyses/information that could have a significant effect on the conclusion as it relates to each research task. The LCM will provide feedback, including any proposed modifications or revisions, to the Contractor to ensure that the Draft Report meets all contract requirements.

**Deliverable #5—Draft Report:** The Contractor must submit an electronic version of the Draft Report to the LCM no later than **August 5, 2022**. This Draft Report must include all outcomes related to each of the research tasks (**2.1.1 through 2.1.6**) in the Scope of Work proposed for inclusion in the Final Report with supporting evidence, and the Contractor's proposed recommendations. The Draft Report must include the six findings proposed for inclusion in the Final Report, with written descriptions of the evidence and data that support each finding, and the Contractor's proposed recommendations. Following each finding statement, the Draft Report must include subsections for the county units. Each subsection must provide the rationale for the finding, including, at a minimum, a thorough, evaluative narrative description of the items identified in the Scope of Work under the applicable research task. Each finding statement must provide a clear overall conclusion (positive or negative/adverse) on the program(s) performance related to each of the six research tasks. The Draft Report must include recommendations to address all negative/adverse findings related to research tasks 2.1.1 through 2.1.6.

The Draft Report should also include all charts, graphs, and exhibits that are proposed for inclusion in the Final Report. The Draft Report also must include an executive summary that clearly and succinctly describes the audit findings and recommendations associated with each task and subtask that will be included in the Final Report.

**Deliverable #6—Draft Digest**: The Contractor must submit an electronic version of the Draft Digest to the LCM no later than **August 12, 2022**. The Digest must provide a concise overview of the audit findings and recommendations, following the prescribed format provided in Exhibit B1 and limited to no more than 4 pages.

Upon receiving written final approval of the Draft Report and the Digest from the LCM, the Vendor must submit an electronic version of the Draft Report, as a pdf with a draft watermark, to the county.

**Deliverable #7—Final Report:** The Contractor must submit an electronic version of the Final Report, which the Project Manager has reviewed and approved, to the LCM no later than **August 29, 2022**. The Final Report must include the approved Digest as the first segment of the Final Report, followed by the executive summary, then report text. The Vendor must include in its Final Report any written response from the county that is submitted to the Vendor no later than **August 22, 2022**. The LCM must approve any suggested edits to the Final Report based on feedback from the county to address the accuracy and completeness of key findings and recommendations

contained in the Draft Report. Upon receiving written final approval of the Final Report from the LCM, the Vendor must submit an electronic pdf version of the Final Report to the county.

**Optional Deliverable #8:** Briefings and Legislative Testimony. Following receipt and approval of the Draft Report, the LCM may, at the complete and sole discretion of OPPAGA, ask the Contractor in writing, to provide briefings and/or legislative testimony. If requested, this testimony would occur sometime after **August 17, 2022**, but prior to **May 31, 2023**. The Contractor shall price this optional deliverable independently as part of their financial reply. The Legislature makes no assurances that this Deliverable will be requested and will not approve expenditures incurred without prior approval.

- (a)Briefings: The Contractor, including all senior Contractor team members necessary to discuss report information, may be asked to provide up to four (4) conference call briefings to the Legislature. The actual number of briefings and the persons receiving those briefings shall be within the sole discretion of OPPAGA. No travel reimbursement will be provided. The itemized cost for each individual briefing and the total cost for four briefings should be presented on the financial reply.
- (b)Legislative testimony: The Contractor may be asked to appear in Tallahassee, Florida to provide up to two (2) in-person presentations to legislative committees on the Final Report. Compensation for such presentations shall be at a fixed cost which includes the hourly rate proposed by the Contractor for up to two identified persons for these presentations, per hour of time spent in such presentation or in consulting with the OPPAGA contract manager in the city of such presentation during normal business hours, and the Contractor's time preparing for each legislative presentation. This fee shall include all of the Contractor's expenses, costs and compensation for such services. Please note that the Legislature will not pay the Contractor for travel time or travel costs. The itemized cost of each presentation and the total cost for two presentations should be presented on the financial reply.

#### EXHBIT B-1

### **Overview of Performance Audit Findings**

#### Orange County

### August<DATE>

Results in Brief —

In accordance with s. 212.055(11), F.S., and Government Auditing Standards, <VENDOR> conducted a performance audit of the <NAME> County programs within the administrative unit(s) that will receive funds through the referendum approved by Resolution adopted by the <NAME> County Commission on <DATE> The performance audit included an examination of the issues identified below.

- The economy, efficiency, or effectiveness of the program.
- The structure or design of the program to accomplish its goals and objectives.
- Alternative methods of providing program services or products.
- Goals, objectives, and performance measures used by the program to monitor and report program accomplishments.
- The accuracy or adequacy of public documents, reports, and requests prepared by the county or which relate to the program.
- Compliance of the program with appropriate policies, rules, and laws.

The performance audit determined that the <NAME> County met expectations for # of 26 of the Performance Audit Research Tasks. See Exhibit 1. The county met most expectations related to the economy, efficiency. or effectiveness of the program; alternative methods of providing program services or products; and accuracy or adequacy of public documents, reports, and requests prepared by the . The county partially met expectations related to the structure or design of the program; objectives, and performance and goals, measures.

#### Exhibit 1

The County Met Expectations for # of the 26 Performance Audit Research Tasks

Issue Area (Number of Research	Did the County Meet Expectations?		
Tasks Examined)	Yes	Partially	No
Economy, efficiency, or			
effectiveness of the program (7)	#	#	#
Structure or design of the			
program (2)	#	#	#
Alternative methods of providing			
program services or products (4)	#	#	#
Goals, objectives, and			
performance measures (3)	#	#	#
Accuracy or adequacy of public			
documents, reports, and requests			
prepared by the (5)	#	#	#
Compliance with appropriate			
policies, rules, and laws (5)	#	#	#
All Areas (26)	#	#	#

#### Findings by Issue Area ------

A summary of audit findings by issue area is presented below.

### Economy, Efficiency, or Effectiveness of the Program

Overall, the <NAME> County met expectations in this area. The County uses various reports that are adequate to monitor project performance and cost. It periodically evaluates its programs using performance information and other reasonable criteria to assess program performance and cost. Findings and recommendations have been included in relevant internal and external reports on performance program and costs, and management has taken actions to address deficiencies in program performance and/or cost identified in management reports/data, periodic program evaluations, audits, etc. Management evaluates performance and costs based on reasonable measures, including best practices. Based on <VENDOR>'s review of available documentation, the five projects were completed within budget, completed well, and project costs were reasonable. However, only four of the five projects were completed timely. Finally, written policies and procedures exist to take maximum advantage of competitive procurement, volume discounts, and special pricing agreements.

### The structure or design of the program to accomplish its goals and objectives

Overall, the <NAME> County partially met expectations in this area. The Design and Construction Services and Financial and Business Services Division both demonstrated program organizational structures with clearly defined units, minimal overlapping functions, and administrative layers that minimize costs. However, these program organizational structure attributes were lacking for the Application Development Department within the Information Technology Division, where nonsupervisory staff were placed into the supervisor labor category and they have no supervisory responsibility. Adequate leadership and management positions were in place for the Services. Design and Construction the Information Technology Division, and Financial and Business Services Division. Overall, vacancy rates were 9 percent or below for Design and Construction Services, the Information Technology Division, and the Financial Services Division, which will have primary fund oversight if the referendum passes. Of the individual position titles that were evaluated, heating/air conditioning (HAR) mechanics have been the most difficult for the County to fill. The current vacancy rate for this position is 21 percent, which results in substantial work order backlogs to address equipment repair. The County reported that wage rates for HAR mechanics are often not competitive with the local Jacksonville labor market, which results in frequent turnover. The County often uses contract services to mitigate this issue. <VENDOR> recommends that a compensation and classification study be performed to address staff assigned to the wrong labor category and funds be identified to increase wages for HAR mechanics. <VENDOR> recommends that the County identify funds to raise wage levels to offer more competitive salaries for HAR mechanic positions to avoid further disruption to Design and Construction Services. <VENDOR> recommends the County conduct a compensation and classification study to address issues such as salary levels and job Additionally, classifications. <VENDOR> recommends that the County conduct a study of the reasonableness of current staffing levels for specific types of positions to include comparisons with peer counties, use of other benchmarks, and staffing formulas.

## Alternative methods of providing services or Products

Overall, the <NAME> County met expectations in this area. The of <NAME> County, Florida's (the County) program administrators have formally evaluated existing in-house services and activities to assess the feasibility of alternative methods of providing services, such as outside and privatization, contracting and their conclusions are reasonable. Program administrators have assessed contracted and/or privatized services to verify effectiveness and cost savings achieved, and their conclusions are reasonable. The County has made changes to methods when service deliverv their evaluations/assessments found that such changes would reduce program cost without significantly affecting the quality of services. Finally, there are possible opportunities for alternative service delivery methods that have the potential to reduce program costs without significantly affecting the quality of services, based on a review of similar programs in peer entities (e.g., other counties, etc.).

#### Goals, objectives, and performance measures used by the program to monitor and report program accomplishments

Overall, the <NAME> County partially met expectations in this area. Program objectives documented in the County's Operations Plan and Technology Plan align with the strategic plan and are clearly stated. However, the goals and objectives are not measurable, and, as a result, it is unclear whether they can be achieved within budget. Although the County maintains various project status reports and uses the performance measures compiled by <X> the County did not provide a standard management report by project, which demonstrates that cost and timing variances are monitored and reported. Comprehensive administrative procedures are not developed to document processes and relevant checklists and required reports to enhance the internal control environment. In addition, the purchasing director reports to the executive director of Facilities Planning. In most organizations, the purchasing function reports within the chief financial officer's organizational unit.

# The accuracy or adequacy of public documents, reports, and requests prepared by the which relate to the program

Overall, the <NAME> County met expectations in this area. <NAME> County, Florida uses its primary website to disseminate important financial and non-financial information. Examples of information located on the website include the Comprehensive Annual Financial Report which highlights information such the organizational chart, general fund statement of revenues and expenditures, as well as information regarding the County's facilities leasing and debt service arrangements. The County also created its website to keep the community apprised of issues related to the proposed Long-Range Facilities Plan and the infrastructure sales tax referendum. In addition to the websites, news and social media releases. electronic media (television), and mass notification, calls and emails are used to inform community members of events that require immediate attention. The County effectively executed an online survey to evaluate the accuracy and adequacy of public data. Multiple examples of program and cost information that is available and accessible to the public were provided to the review team as well as examples of documented processes that ensure the program maintains accurate and complete performance and cost information. Lastly, while the County provided examples of taking timely actions to correct erroneous and/or incomplete information that has been provided to the public, no formal procedures are in place to ensure erroneous and/or incomplete information is corrected promptly. <VENDOR> recommends that a procedure be developed and implemented to address this issue.

### Compliance of the program with appropriate policies, rules, and laws

Overall, the <NAME> County partially met expectations in this area. The chief legal counsel provides transactional and governance legal services to the County. In this capacity, the chief legal counsel reviews all contracts requiring board approval for compliance with legal requirements and board policy. The director of Government Relations is a non-practicing attorney and registered lobbyist who is responsible for keeping board members, the superintendent, department heads, and other County stakeholders apprised of new or changes to federal, state, and local laws that may impact the County. The executive director of Policy and Compliance reports to the chief of staff and is primarily responsible for interpreting and updating board policies and ensuring that all policies comply with Florida Statutes. The board internal auditor position remained vacant for one year during which an audit plan was not developed and internal audits were not performed. Program internal controls could be improved with detailed policies and procedures. Over 64 percent of programs, for which activity fund audits had been performed during Fiscal Year XXXX, were in violation of board policy requiring a 10-working day response to audit findings, and the County lacked sufficient documentation confirming the implementation of two (2) corrective action plans in response to an external audit.